

Terms and Conditions

Payment by Credit or Debit Card

Bron Eifion Hotel makes no additional charge for payment by credit or debit cards. Payment by American Express will incur an additional surcharge of 3%.

Booking Deposits

We require a £50.00 non-refundable deposit per room for all bookings, with the balance due on the day of departure. The above applies to bookings made through our secure on-line booking facility and bookings by telephone or through an agent. Please bear in mind that all the agents charge a commission built into their price, we often pay this to them retrospectively, that is why it is often cheaper to book direct with ourselves and not through a third party.

Cancellations

Cancellations within 48 hours or less from the due date of arrival will incur the full cost of one nights B&B room rate. The card provided will be charged with the balance of the cost of the stay for one night. This is accepted by the booker upon the point of the booking contract being made with a deposit paid. Therefore your authority to charge the balance due is automatic and part of the booking contract.

If your booking is through a third party such as booking.com you must contact them to cancel and they in turn will contact ourselves. If this is not done we still incur the their commission fees : these in turn will then have to be added to any balance due and charged back to yourselves.

Separate Terms and Conditions apply to Functions, Conference and Wedding bookings. Please contact the Hotel directly for full information on the full Function, Conference and Wedding terms and conditions.

Car Parking

Car parking is provided as a free service, however the management/owners do not accept responsibility for loss or damage to cars or their contents.

Check in and Check out times

The check in is 3:00pm on the day of arrival and check out is at 11:00pm on the day of departure.

Children

The charge for children is not automatically included in the rate but will appear as follows :

Children 3 and under stay and dine for free

Children under 12 years. Breakfast is included in the rate, all other meals will be charged at 50% of adult price or as priced on the Children's menu

Z-beds are not suitable for children over 12 years of age.

Children 12 years of age and up to 18 years of age will be charged a £15.00 bed and breakfast supplement when occupying a sofa bed in the room with their parents and will be charged for all other meals as taken.